

Financial Institution Name:

Luminor Bank AS

Location (Country):

Estonia

The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial Institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch.

No #	Question	Answer
1. ENTITY & OWNERSHIP		
1	Full Legal Name	Luminor Bank AS
2	Append a list of branches which are covered by this questionnaire	Luminor Bank AS Latvian Branch - registration number 40203154352; address: Skanstes iela 12, LV-1013 Riga, Republic of Latvia. Luminor Bank AS Lithuanian Branch - registration code 304870069; address: Konstitucijos pr. 21A, 03601 Vilnius, Republic of Lithuania.
3	Full Legal (Registered) Address	Liivalaia 45, 10145 Tallinn, Republic of Estonia
4	Full Primary Business Address (if different from above)	
5	Date of Entity incorporation/ establishment	16 November 2006
6	Select type of ownership and append an ownership chart if available	
6 a	Publicly Traded (25% of shares publicly traded)	No
6 a1	If Y, indicate the exchange traded on and ticker symbol	
6 b	Member Owned/ Mutual	No
6 c	Government or State Owned by 25% or more	No
6 d	Privately Owned	Yes
6 d1	If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more	Luminor Holding AS (Estonia; registration number: 14723133) directly owns 100% of the shares. Refer to the shareholders structure in Annex 1. There is no ultimate beneficial owner (natural person) owning directly or indirectly 10% or more of the capital or interest in Luminor Bank AS. Please also refer to 16 b.
7	% of the Entity's total shares composed of bearer shares	0
8	Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL) ?	No
a	If Y, provide the name of the relevant branch/es which operate under an OBL	
9	Name of primary financial regulator / supervisory authority	The European Central Bank
10	Provide Legal Entity Identifier (LEI) if available	213800JD2L89GGG7LF07
11	Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	Not applicable. Refer to the shareholders structure in Annex 1.
12	Jurisdiction of licensing authority and regulator of ultimate parent	Not applicable.
13	Select the business areas applicable to the Entity	
13 a	Retail Banking	Yes
13 b	Private Banking / Wealth Management	Yes
13 c	Commercial Banking	Yes
13 d	Transactional Banking	Yes
13 e	Investment Banking	Yes
13 f	Financial Markets Trading	Yes
13 g	Securities Services / Custody	Yes
13 h	Broker / Dealer	Yes
13 i	Multilateral Development Bank	No
13 j	Other	No

14	Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of its revenue from non-resident customers? (Non-resident customers primarily resident in a different jurisdiction to the location where bank services are provided.)	No
14 a	If Y, provide the top five countries where the non-resident customers are located.	
15	Select the closest value:	
15 a	Number of employees	Approx. 2.4 thousand
15 b	Total Assets	Approx. \$14.7 billion
16	Confirm that all responses provided in the above Section ENTITY & OWNERSHIP are representative of all the LE's branches	Yes
16 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
16 b	If appropriate, provide any additional information / context to the answers in this section.	<p>6 d1: There is no ultimate beneficial owner (natural person) owning directly or indirectly 10% or more of the capital or interest in Luminor Bank AS. However, pursuant to Estonian Money Laundering and Terrorist Financing Prevention Act, if such person cannot be identified, the natural person who holds the position of a senior managing official is deemed to be the beneficial owner; therefore, Stephen A. Schwarzman is registered in the Estonian Commerce Register as UBO on the grounds of holding senior management position. Mr. Schwarzman is the Chairman and CEO of Blackstone Inc. which is publicly listed on the New York Stock Exchange.</p> <p>6 d1 and 11: on 30 September 2019, a consortium led by private equity funds managed by Blackstone completed acquisition of 60% majority stake in Luminor Bank. The consortium includes a wholly-owned subsidiary of the Abu Dhabi Investment Authority, as well as other co-investors. Nordea Bank Abp and DNB Bank ASA each retained approx. 20% equity stake in Luminor Bank. In 2021 and 2022, the consortium acquired Nordea's remaining shareholding and now owns 80.05%, DNB - the remaining 19.95%.</p> <p>9: local financial regulators / supervisory authorities: Estonian Financial Supervision and Resolution Authority (for Luminor Bank AS); Bank of Latvia (for Luminor Bank AS Latvian Branch); Bank of Lithuania (for Luminor Bank AS Lithuanian Branch).</p> <p>14: Customers - non-Baltic companies or individuals - shall prove strong business or personal connection with Estonia, Latvia or Lithuania. 98.4% of deposits are from residents of the Baltic states, and 0.1% - from residents of other EU countries.</p>
2. PRODUCTS & SERVICES		
17	Does the Entity offer the following products and services:	
17 a	Correspondent Banking	No
17 a1	If Y	
17 a2	Does the Entity offer Correspondent Banking services to domestic banks?	
17 a3	Does the Entity allow domestic bank clients to provide downstream relationships?	
17 a4	Does the Entity have processes and procedures in place to identify downstream relationships with domestic banks?	
17 a5	Does the Entity offer correspondent banking services to Foreign Banks?	
17 a6	Does the Entity allow downstream relationships with Foreign Banks?	
17 a7	Does the Entity have processes and procedures in place to identify downstream relationships with Foreign Banks?	
17 a8	Does the Entity offer correspondent banking services to regulated MSBs/MVTS?	
17 a9	Does the Entity allow downstream relationships with MSBs/MVTS?	
17 a10	Does the Entity have processes and procedures in place to identify downstream relationships with MSB /MVTS?	
17 b	Private Banking (domestic & international)	Yes
17 c	Trade Finance	Yes
17 d	Payable Through Accounts	No
17 e	Stored Value Instruments	No
17 f	Cross Border Bulk Cash Delivery	No
17 g	Domestic Bulk Cash Delivery	Yes
17 h	International Cash Letter	No
17 i	Remote Deposit Capture	No
17 j	Virtual /Digital Currencies	No
17 k	Low Price Securities	Yes
17 l	Hold Mail	No
17 m	Cross Border Remittances	Yes

17 n	Service to walk-in customers (non-account holders)	No
17 o	Sponsoring Private ATMs	No
17 p	Other high risk products and services identified by the Entity	Alternative investment/structured products: FX forward, swap.
18	Confirm that all responses provided in the above Section PRODUCTS & SERVICES are representative of all the LE's branches	No
18 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	17g: domestic cash delivery service is provided to customers - legal entities - only in Lithuania, through a security services company.
18 b	If appropriate, provide any additional information / context to the answers in this section.	17a: the policy of Luminor is not to provide Correspondent Banking services; as an exception, accounts of six banks (Latvia, Lithuania, Estonia) with restricted use; in particular, commercial customer payments are not allowed. 17b: Private Banking services only to individuals - residents of Estonia, Latvia or Lithuania, or having strong personal or business connections to Estonia, Latvia or Lithuania. The number of the customers and income from the services is immaterial in comparison with the total number of customers and income of Luminor Bank. Luminor has set internal limiting quantitative measures on the number of Private Banking customers outside EU/EEA and operating profit from Private Banking activities that are followed up on a quarterly basis. 17c: standard Trade Finance products (guarantees, Letters of Credit, documentary collections), no structured Trade Finance products. 17m: international payments (wire transfers); no retail remittances through non-bank entities.
3. AML, CTF & SANCTIONS PROGRAMME		
19	Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components:	
19 a	Appointed Officer with sufficient experience/expertise	Yes
19 b	Cash Reporting	Yes
19 c	CDD	Yes
19 d	EDD	Yes
19 e	Beneficial Ownership	Yes
19 f	Independent Testing	Yes
19 g	Periodic Review	Yes
19 h	Policies and Procedures	Yes
19 i	Risk Assessment	Yes
19 j	Sanctions	Yes
19 k	PEP Screening	Yes
19 l	Adverse Information Screening	Yes
19 m	Suspicious Activity Reporting	Yes
19 n	Training and Education	Yes
19 o	Transaction Monitoring	Yes
20	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	Approx. 30
21	Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee?	Yes
22	Does the Board or equivalent Senior Management Committee receive regular reporting on the status of the AML, CTF & Sanctions programme?	Yes
23	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	No
23 a	If Y, provide further details	
24	Confirm that all responses provided in the above Section AML, CTF & SANCTIONS Programme are representative of all the LE's branches	Yes
24 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
24 b	If appropriate, provide any additional information / context to the answers in this section.	20: Approx. 30 employees in the 2nd Line of Defence; in addition, approx. 160 employees in the 1st Line of Defence for these functions.
4. ANTI BRIBERY & CORRUPTION		
25	Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to [reasonably] prevent, detect and report bribery and corruption?	Yes
26	Does the Entity have an enterprise wide programme that sets minimum ABC standards?	Yes
27	Has the Entity appointed a designated officer or officers with sufficient experience/expertise responsible for coordinating the ABC programme?	Yes

28	Does the Entity have adequate staff with appropriate levels of experience/expertise to implement the ABC programme?	Yes
29	Is the Entity's ABC programme applicable to:	
29 a	Joint ventures	No
29 b	Third parties acting on behalf of the Entity	Yes
30	Does the Entity have a global ABC policy that:	
30 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage	Yes
30 b	Includes enhanced requirements regarding interaction with public officials?	Yes
30 c	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	Yes
31	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
32	Does the Entity's Board or Senior Management Committee receive regular Management Information on ABC matters?	Yes
33	Does the Entity perform an Enterprise Wide ABC risk assessment?	Yes
33 a	If Y select the frequency	Annually
34	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes
35	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	
35 a	Potential liability created by intermediaries and other third-party providers as appropriate	Yes
35 b	Corruption risks associated with the countries and industries in which the Entity does business, directly or through intermediaries	Yes
35 c	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	Yes
35 d	Corruption risks associated with gifts and hospitality, hiring/internships, charitable donations and political contributions	Yes
35 e	Changes in business activities that may materially increase the Entity's corruption risk	Yes
36	Does the Entity's internal audit function or other independent third party cover ABC Policies and Procedures?	Yes
37	Does the Entity provide mandatory ABC training to:	
37 a	Board and senior Committee Management	Yes
37 b	1st Line of Defence	Yes
37 c	2nd Line of Defence	Yes
37 d	3rd Line of Defence	Yes
37 e	3rd parties to which specific compliance activities subject to ABC risk have been outsourced	No
37 f	Non-employed workers as appropriate (contractors/consultants)	Yes
38	Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes
39	Confirm that all responses provided in the above Section Anti Bribery & Corruption are representative of all the LE's branches	Yes
39 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
39 b	If appropriate, provide any additional information / context to the answers in this section.	29a: Luminor Bank AS does not have joint ventures. 37e: Luminor Bank AS does not outsource compliance activities to third parties.
5. AML, CTF & SANCTIONS POLICIES & PROCEDURES		
40	Has the Entity documented policies and procedures consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent, detect and report:	
40 a	Money laundering	Yes
40 b	Terrorist financing	Yes
40 c	Sanctions violations	Yes

41	Are the Entity's policies and procedures updated at least annually?	Yes
42	Are the Entity's policies and procedures gapped against/compared to:	
42 a	US Standards	No
42 a1	If Y, does the Entity retain a record of the results?	
42 b	EU Standards	Yes
42 b1	If Y, does the Entity retain a record of the results?	Yes
43	Does the Entity have policies and procedures that:	
43 a	Prohibit the opening and keeping of anonymous and fictitious named accounts	Yes
43 b	Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs	Yes
43 c	Prohibit dealing with other entities that provide banking services to unlicensed banks	Yes
43 d	Prohibit accounts/relationships with shell banks	Yes
43 e	Prohibit dealing with another entity that provides services to shell banks	Yes
43 f	Prohibit opening and keeping of accounts for Section 311 designated entities	Yes
43 g	Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes
43 h	Assess the risks of relationships with PEPs, including their family and close associates	Yes
43 i	Define escalation processes for financial crime risk issues	Yes
43 j	Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk	Yes
43 k	Specify how potentially suspicious activity identified by employees is to be escalated and investigated	Yes
43 l	Outline the processes regarding screening for sanctions, PEPs and negative media	Yes
43 m	Outline the processes for the maintenance of internal "watchlists"	Yes
44	Has the Entity defined a risk tolerance statement or similar document which defines a risk boundary around their business?	Yes
45	Does the Entity have a record retention procedures that comply with applicable laws?	Yes
45 a	If Y, what is the retention period?	5 years or more
46	Confirm that all responses provided in the above Section POLICIES & PROCEDURES are representative of all the LE's branches	Yes
46 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
46 b	If appropriate, provide any additional information / context to the answers in this section.	
6. AML, CTF & SANCTIONS RISK ASSESSMENT		
47	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:	
47 a	Client	Yes
47 b	Product	Yes
47 c	Channel	Yes
47 d	Geography	Yes
48	Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	
48 a	Transaction Monitoring	Yes
48 b	Customer Due Diligence	Yes
48 c	PEP Identification	Yes
48 d	Transaction Screening	Yes
48 e	Name Screening against Adverse Media & Negative News	Yes
48 f	Training and Education	Yes
48 g	Governance	Yes

48 h	Management Information	Yes
49	Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes
49 a	If N, provide the date when the last AML & CTF EWRA was completed.	
50	Does the Entity's Sanctions EWRA cover the inherent risk components detailed below:	
50 a	Client	Yes
50 b	Product	Yes
50 c	Channel	Yes
50 d	Geography	Yes
51	Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	
51 a	Customer Due Diligence	Yes
51 b	Transaction Screening	Yes
51 c	Name Screening	Yes
51 d	List Management	Yes
51 e	Training and Education	Yes
51 f	Governance	Yes
51 g	Management Information	Yes
52	Has the Entity's Sanctions EWRA been completed in the last 12 months?	Yes
52 a	If N, provide the date when the last Sanctions EWRA was completed.	
53	Confirm that all responses provided in the above Section AML, CTF & SANCTIONS RISK ASSESSMENT are representative of all the LE's branches	Yes
53 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
53 b	If appropriate, provide any additional information / context to the answers in this section.	All indicated areas are assessed in AML & CTF EWRA or internal/external reviews. In addition to the EWRA, regular audits and Compliance checks are performed in all AML/CTF and Sanctions areas.
7. KYC, CDD and EDD		
54	Does the Entity verify the identity of the customer?	Yes
55	Do the Entity's policies and procedures set out when CDD must be completed, e.g. at the time of onboarding or within 30 days	Yes
56	Which of the following does the Entity gather and retain when conducting CDD? Select all that apply:	
56 a	Ownership structure	Yes
56 b	Customer identification	Yes
56 c	Expected activity	Yes
56 d	Nature of business/employment	Yes
56 e	Product usage	Yes
56 f	Purpose and nature of relationship	Yes
56 g	Source of funds	Yes
56 h	Source of wealth	Yes
57	Are each of the following identified:	
57 a	Ultimate beneficial ownership	Yes
57 a1	Are ultimate beneficial owners verified?	Yes
57 b	Authorised signatories (where applicable)	Yes
57 c	Key controllers	Yes
57 d	Other relevant parties	Yes
58	What is the Entity's minimum (lowest) threshold applied to beneficial ownership identification?	25%
59	Does the due diligence process result in customers receiving a risk classification?	Yes
60	If Y, what factors/criteria are used to determine the customer's risk classification? Select all that apply:	
60 a	Product Usage	Yes
60 b	Geography	Yes
60 c	Business Type/Industry	Yes
60 d	Legal Entity type	Yes

60 e	Adverse Information	Yes
60 f	Other (specify)	Customer risk (PEP status; residence; for non-resident customers, connection to the Baltics; occupation; relations to other high-risk customers). Delivery channel risk.
61	Does the Entity have a risk based approach to screening customers for adverse media/negative news?	Yes
62	If Y, is this at:	
62 a	Onboarding	Yes
62 b	KYC renewal	Yes
62 c	Trigger event	Yes
63	What is the method used by the Entity to screen for adverse media / negative news?	Combination of automated and manual
64	Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
65	If Y, is this at:	
65 a	Onboarding	Yes
65 b	KYC renewal	Yes
65 c	Trigger event	Yes
66	What is the method used by the Entity to screen PEPs?	Automated
67	Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
68	Does the Entity have a process to review and update customer information based on:	
68 a	KYC renewal	Yes
68 b	Trigger event	Yes
69	Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes
70	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?	
70 a	Non-account customers	Prohibited
70 b	Non-resident customers	EDD & Restricted on a risk-based approach
70 c	Shell banks	Prohibited
70 d	MVTS/ MSB customers	EDD & Restricted on a risk-based approach
70 e	PEPs	EDD & Restricted on a risk-based approach
70 f	PEP Related	EDD & Restricted on a risk-based approach
70 g	PEP Close Associate	EDD & Restricted on a risk-based approach
70 h	Correspondent Banks	EDD & Restricted on a risk-based approach
70 h1	If EDD or EDD & Restricted, does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2014?	Yes
70 i	Arms, defense, military	EDD & Restricted on a risk-based approach
70 j	Atomic power	EDD & Restricted on a risk-based approach
70 k	Extractive industries	EDD on a risk-based approach
70 l	Precious metals and stones	EDD & Restricted on a risk-based approach
70 m	Unregulated charities	Prohibited
70 n	Regulated charities	EDD on a risk-based approach
70 o	Red light business / Adult entertainment	Prohibited
70 p	Non-Government Organisations	EDD on a risk-based approach
70 q	Virtual currencies	Prohibited
70 r	Marijuana	Prohibited
70 s	Embassies/Consulates	EDD & Restricted on a risk-based approach
70 t	Gambling	EDD & Restricted on a risk-based approach
70 u	Payment Service Provider	EDD & Restricted on a risk-based approach

70 v	Other (specify)	<p>Shell legal entities and customers who have issued bearer shares or other bearer securities are prohibited.</p> <p>Businesses related to trading in oil, ferrous and non-ferrous metals, works of art, jewellery, cash collection, asset management and foreign exchange transactions also are subject to EDD and restricted on a risk-based approach.</p>
71	If restricted, provide details of the restriction	<p>Business relationship may be started only after applying additional AML measures, e.g., approval by a senior manager or Customer Risk Committee. Further limitations on products, services, and non-facing channel usage may be applied.</p> <p>70h: policy of Luminor Bank is not to provide Correspondent Banking services. Baltic banks may, as an exception, have restricted use accounts (in particular, commercial customer payments are not allowed) and are subject to the above measures / limitations and Financial Institutions Risk Committee approval.</p>
72	Does the Entity perform an additional control or quality review on clients subject to EDD?	Yes
73	Confirm that all responses provided in the above Section KYC, CDD and EDD are representative of all the LE's branches	Yes
73 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
73 b	If appropriate, provide any additional information / context to the answers in this section.	<p>56h: identification of source of wealth is a part of EDD and ongoing EDD processes; source of wealth may also be reviewed and requested to identify during the transaction monitoring processes.</p> <p>58: regardless of the beneficial ownership status threshold of 25%, all customers are required to provide full ownership structure.</p> <p>64: all customers and connected parties are subject to screening at onboarding and KYC renewal.</p> <p>70b: business relationships with non-Baltic companies and individuals are started only in exceptional cases. Customers non-Baltic companies or individuals - shall prove strong business or personal connection with Estonia, Latvia or Lithuania. 98.4% of deposits are from residents of the Baltic states, and 0.1% - from residents of other EU countries.</p>
8. MONITORING & REPORTING		
74	Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
75	What is the method used by the Entity to monitor transactions for suspicious activities?	Automated
76	If manual or combination selected, specify what type of transactions are monitored manually	
77	Does the Entity have regulatory requirements to report suspicious transactions?	Yes
77 a	If Y, does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements?	Yes
78	Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
79	Confirm that all responses provided in the above Section MONITORING & REPORTING are representative of all the LE's branches	Yes
79 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
79 b	If appropriate, provide any additional information / context to the answers in this section.	
9. PAYMENT TRANSPARENCY		
80	Does the Entity adhere to the Wolfsberg Group Payment Transparency Standards?	Yes
81	Does the Entity have policies, procedures and processes to [reasonably] comply with and have controls in place to ensure compliance with:	
81 a	FATF Recommendation 16	Yes
81 b	Local Regulations	Yes
81 b1	Specify the regulation	<p>Estonia: Money Laundering and Terrorist Financing Prevention Act; International Sanctions Act.</p> <p>Latvia: Law on the Prevention of Money Laundering and Terrorism and Proliferation Financing; Law on International Sanctions and National Sanctions of the Republic of Latvia; Credit Institution Law; Law on Payment Services and Electronic Money.</p> <p>Lithuania: Law on the Prevention of Money Laundering and Terrorist Financing; Law on International Sanctions.</p> <p>Other statutory legal acts.</p>
81 c	If N, explain	
82	Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
83	Does the Entity have controls to support the inclusion of required and accurate originator information in international payment messages?	Yes
84	Does the Entity have controls to support the inclusion of required beneficiary in international payment messages?	Yes
85	Confirm that all responses provided in the above Section PAYMENT TRANSPARENCY are representative of all the LE's branches	Yes
85 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
85 b	If appropriate, provide any additional information / context to the answers in this section.	

10. SANCTIONS		
86	Does the Entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the Entity, including with respect its business conducted with, or through accounts held at foreign financial institutions?	Yes
87	Does the Entity have policies, procedures, or other controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)?	Yes
88	Does the Entity have policies, procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions?	Yes
89	Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	Yes
90	What is the method used by the Entity?	Automated
91	Does the Entity screen all sanctions relevant data, including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists?	Yes
92	What is the method used by the Entity?	Automated
93	Select the Sanctions Lists used by the Entity in its sanctions screening processes:	
93 a	Consolidated United Nations Security Council Sanctions List (UN)	Used for screening customers and beneficial owners and for filtering transactional data
93 b	United States Department of the Treasury's Office of Foreign Assets Control (OFAC)	Used for screening customers and beneficial owners and for filtering transactional data
93 c	Office of Financial Sanctions Implementation HMT (OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
93 d	European Union Consolidated List (EU)	Used for screening customers and beneficial owners and for filtering transactional data
93 e	Lists maintained by other G7 member countries	Not used
93 f	Other (specify)	National sanctions lists; used for screening customers and beneficial owners and for filtering transactional data.
94	Question removed	
95	When updates or additions to the Sanctions Lists are made, how many business days before the Entity updates their active manual and/or automated screening systems against:	
95 a	Customer Data	Before start of each business day.
95 b	Transactions	Before start of each business day.
96	Does the Entity have a physical presence, e.g., branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU and G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	No
97	Confirm that all responses provided in the above Section SANCTIONS are representative of all the LE's branches	Yes
97 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
97 b	If appropriate, provide any additional information / context to the answers in this section.	
11. TRAINING & EDUCATION		
98	Does the Entity provide mandatory training, which includes :	
98 a	Identification and reporting of transactions to government authorities	Yes
98 b	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered	Yes
98 c	Internal policies for controlling money laundering, terrorist financing and sanctions violations	Yes
98 d	New issues that occur in the market, e.g., significant regulatory actions or new regulations	Yes
98 e	Conduct and Culture	Yes

99	Is the above mandatory training provided to:	
99 a	Board and Senior Committee Management	Yes
99 b	1st Line of Defence	Yes
99 c	2nd Line of Defence	Yes
99 d	3rd Line of Defence	Yes
99 e	3rd parties to which specific FCC activities have been outsourced	No
99 f	Non-employed workers (contractors/consultants)	Yes
100	Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high risk products, services and activities?	Yes
101	Does the Entity provide customised training for AML, CTF and Sanctions staff?	Yes
102	Confirm that all responses provided in the above Section TRAINING & EDUCATION are representative of all the LE's branches	Yes
102 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
102 b	If appropriate, provide any additional information / context to the answers in this section.	99e: Luminor Bank AS does not outsource Financial Crime Compliance activities. 99f: trainings to external non-employed workers (e.g. consultants) are not automatically assigned as mandatory due to setup of the internal system. The trainings are being assigned manually per request of the respective unit manager (e.g. training for particular salesperson of leasing vendor). 101: Level 1, Level 2 and Level 3 trainings assigned according to the training target groups. Also, ad hoc trainings as necessary.
12. QUALITY ASSURANCE / COMPLIANCE TESTING		
103	Are the Entity's KYC processes and documents subject to quality assurance testing?	Yes
104	Does the Entity have a program wide risk based Compliance Testing process (separate to the independent Audit function)?	Yes
105	Confirm that all responses provided in the above Section QUALITY ASSURANCE / COMPLIANCE TESTING are representative of all the LE's branches	Yes
105 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
105 b	If appropriate, provide any additional information / context to the answers in this section.	Compliance reviews / testings have methodology and are described in the Compliance Division Procedure. Compliance reviews are separate from Compliance advice and awareness activities and constitute substantial / majority amount of workload of Compliance Division executing functions of the 2nd Line of Defence.
13. AUDIT		
106	In addition to inspections by the government supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF and Sanctions policies and practices on a regular basis?	Yes
107	How often is the Entity audited on its AML, CTF & Sanctions programme by the following:	
107 a	Internal Audit Department	Annually
107 b	External Third Party	Not applicable
108	Does the internal audit function or other independent third party cover the following areas:	
108 a	AML, CTF & Sanctions policy and procedures	Yes
108 b	KYC / CDD / EDD and underlying methodologies	Yes
108 c	Transaction Monitoring	Yes
108 d	Transaction Screening including for sanctions	Yes
108 e	Name Screening & List Management	Yes
108 f	Training & Education	Yes
108 g	Technology	Yes
108 h	Governance	Yes
108 i	Reporting/Metrics & Management Information	Yes
108 j	Suspicious Activity Filing	Yes
108 k	Enterprise Wide Risk Assessment	Yes
108 l	Other (specify)	
109	Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness?	Yes
110	Confirm that all responses provided in the above section, AUDIT are representative of all the LE's branches	No

110 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	Latvian branch: regulatory requirement to have an external audit in this area depends on risk grade of the bank. Currently the requirement for the Latvian Branch is one time in 4 years.
110 b	If appropriate, provide any additional information / context to the answers in this section.	

Declaration Statement

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2020 (CBDDQ V1.3)

Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti-Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

Luminor Bank AS (Financial Institution name) is fully committed to the fight against financial crime and makes every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts.

The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted / is committed to adopting these standards.

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than on an annual basis.

The Financial Institution commits to file accurate supplemental information on a timely basis.

I, **Gunda Straume**, Head of Trade Finance and Financial Institutions Department, certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

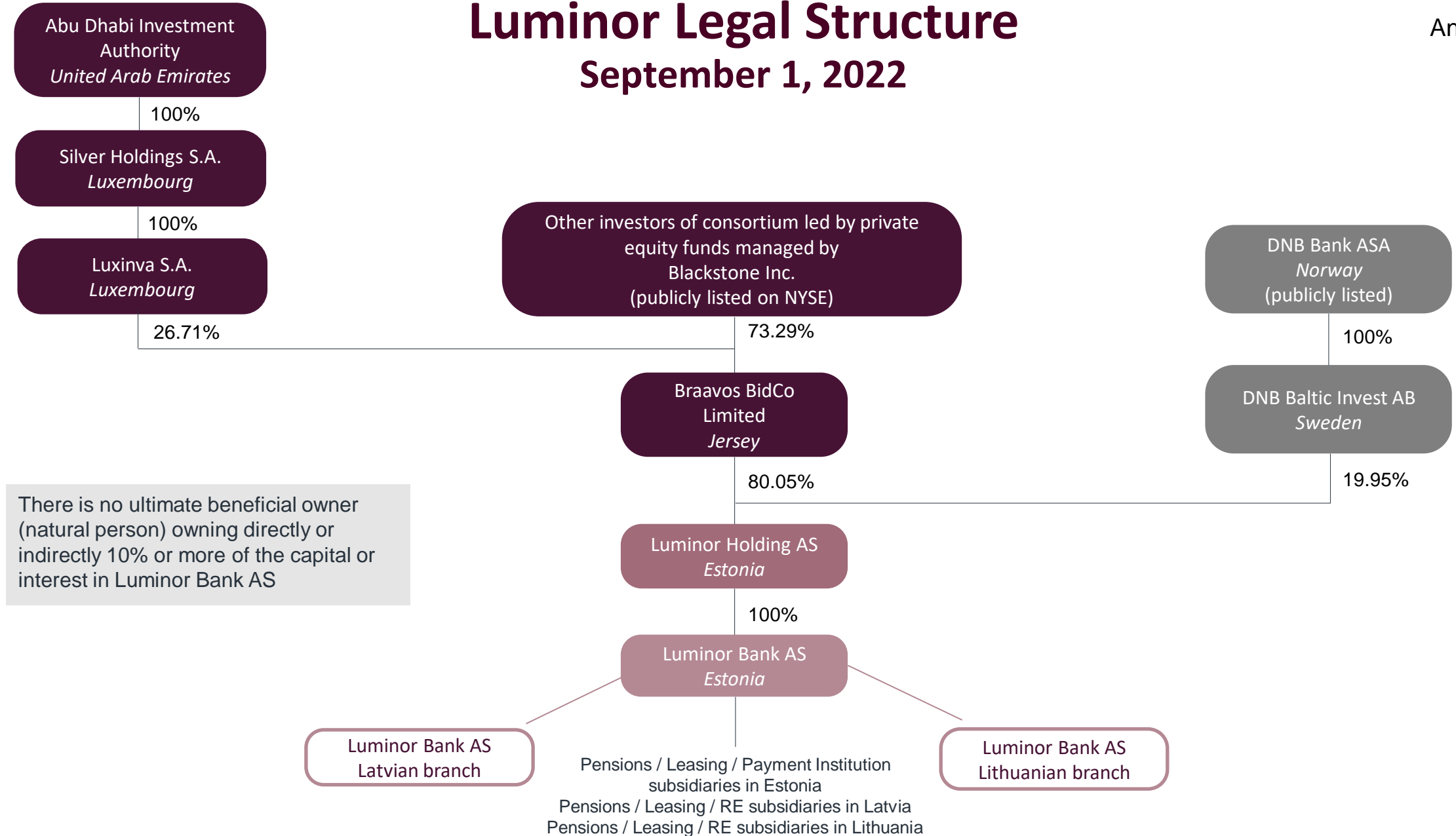
I, **Mari Mois**, Chief Compliance Officer, certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

 (Signature & Date) 24.01.2023

 (Signature & Date) 25.01.2023

Luminor Legal Structure

September 1, 2022





Absolute AML/CFT/CFP and Sanctions risk limitations

Luminor will not under any conditions establish a relationship with the Customers falling under the categories below. Should any relationship with the Customers listed below already exist, immediate actions must be taken to restrict and eventually close the Customer's access to Luminor's services and products, and to terminate the relationship.

1. Absolute limitations based on laws and regulations

- 1.1. Prohibitions related to AML/CFT/CFP laws and regulations:
 - 1.1.1. Anonymous Customers or Customers using alias or fictitious names.
 - 1.1.2. Customers who have issued bearer shares or other bearer securities.
 - 1.1.3. Shell banks or any correspondent bank known to be providing services to shell banks.
 - 1.1.4. Customers who concurrently conform with the indications of shell arrangement:
 - 1.1.4.1. there is no connection of the legal person to an actual economic activity, or the activity of a legal person forms little or no economic value, and there is no documentary information available to Luminor that would prove otherwise;
 - 1.1.4.2. the laws and regulations of the country where the legal person is registered do not impose an obligation to prepare and submit to the supervisory authorities of the respective country the financial statements, including the annual financial statements, of the activities of the legal person.
 - 1.1.5. Any Customer who fails to provide material information or documents required for the application of due diligence measures.
 - 1.1.6. Any Customer where the required source of funds and/or source of wealth cannot be identified or when the assets are known or suspected to be the proceeds of illegal activity.
 - 1.1.7. Where Luminor cannot obtain full clarity and/or evidence of high-value and/or unusual transactions and transaction patterns that do not have a reasonable economic or lawful purpose or that are not characteristic of the business activities of the Customer.
 - 1.1.8. Where a full clarity of the identity of the Customer's ultimate beneficial owner cannot be obtained, or whose beneficial owner information has not been entered into national registry, where such statutory requirement exists.
 - 1.1.9. Customers who attempt to establish a business relationship or conclude an occasional transaction as a front for someone else.
- 1.2. Prohibitions related to national and international Sanctions laws and regulations:
 - 1.2.1. Prospective Customers who are subjects (directly or indirectly) to blocking/freezing Sanctions imposed by United Nations, European Union or by the competent authority in the jurisdictions where Luminor operates - Estonia, Latvia, Lithuania.

2. Absolute limitations based on Luminor's risk appetite

- 2.1. AML/CFT/CFP area absolute limitations:
 - 2.1.1. Virtual asset service providers whose economic activity includes trading and/or issuing cryptocurrencies, -coins or -tokens.
 - 2.1.2. Correspondent accounts that are used directly by third parties to transact business on their own behalf (payable through accounts).
- 2.2. Sanctions area absolute limitations:
 - 2.2.1. Existing Customers who are subjects (directly or indirectly) to blocking/freezing Sanctions imposed by United Nations, European Union or by the competent authority in the jurisdictions where the Bank operates - Estonia, Latvia, Lithuania.
 - 2.2.2. Customers who are subjects to blocking/freezing Sanctions imposed by US OFAC, United Kingdom (HMT), Sweden or Norway.
 - 2.2.3. Customers who permanently reside or have their registered office in country/territory subject to comprehensive sanctions imposed by United Nations, European Union or US OFAC. The list of countries/territories subject to comprehensive Sanctions is published in the Bank's internet page.