# Luminor

#### Archive Fee Information Document and the Glossary of Terms

# **Banking packages**

# Standard banking packages

Standard			
	Basic payment account service	Daily package	Black package (1)
Monthly fee	€1.52	€2	€5.50 (2)
Monthly fee for senior customers (65 years of age or older)	€1.52	€1.06	€5.50 (2)
Monthly fee for young customers (up to 21 years old)	€1.52	Free	€5.50 (2)
Debit Card (3)	Visa Debit	Visa Debit	Visa Debit
Credit Card (3)	Not included	Not included	Luminor Black
Bank account maintenance	Free	Free	Free
Internet bank login tool (4)	Free	Free	Free
Online payments in Euros to accounts within Luminor Lithuania and Single Euro Payments Area member states (5)	10 payments	Unlimited	Unlimited

	Basic payment account service	Daily package	Black package (1)
Unlimited online payments in other currency within bank	Not available	Free	Free
Unlimited crediting of funds in Euros from Single Euro Payments Area member states	Free	Free	Free
Cash-in operations at Luminor ATMs in Lithuania:			
- Debit Card	Free	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000
- Luminor Black Card	Not included	Not included	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50)
Cash withdrawal at Luminor ATM's in Baltics without charge: (6)			
- Debit Card	Up to €600 per month (7)	Up to €600 per month	Up to €600 per month
- Luminor Black Card	Not included	Not included	Up to €600 per month
Fee charged in the case of exceeding the feefree withdrawal limit:			
- Debit card	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)
- Luminor Black Card	Not included	Not included	2% of the amount (min. €3.50)
Cash withdrawal from other ATMs in Baltics and abroad:			

	Basic payment account service	Daily package	Black package (1)
- Debit card	2% of the sum (min. €3)	2% of the sum (min. €3)	2% of the sum (min. €3)
- Luminor Black Card	Not included	Not included	Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50)

Black package consists of Luminor Black card and Daily package features.
 The monthly fee consists of Luminor Black card and Daily package standard monthly fees.
 Basic payment account service - 1 Visa Debit card is included.

(5) Basic payment account service - 1 visa Debit card is included.
Daily package - 1 Visa Debit card is included in the package
Black package - 1 Visa Debit card and 1 Luminor Black card are included in the package
(4) Internet bank login tool: Smart-ID. Code generator may be issued free of charge for Basic payment account service users, if customer does not have a smart device and is not able to use Smart-ID.

(5) Including payments for services, shopping at e-stores and payment of all-type e-invoices.

(6) The total withdrawal amount is applied to all cards linked to the banking package to cash withdrawal from Luminor ATMs in Baltic countries.

(7) For Basic payment account service users the feefree withdrawal limit is only applicable at Luminor ATMs.

50% discount on the fee for banking package with basic payment account offered to deprived persons who receive social benefits.

The service fee and the fee charged in case of exceeding the fee-free withdrawal limit are deducted by the 6th day of the next month.

Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLLT2X) and the beneficiary's account number in IBAN format have to be specified correctly. Payment cards with no issue fee if ordered to be sent by mail. Cards collected at the bank's unit are charged. The fee is also applied if the customer had specified to the bank that the card would be collected at the bank's unit but afterwards requested to send it by mail. The fee is applied for a calendar month irrespective of the booking date, therefore we recommend ordering a package at the beginning of the month.

More information about Banking packages can be found here.

# No longer issued packages

# No longer issued packages

	Active package	Gold package
Monthly fee	€3.65	€5.50
Debit Card (1)	Visa Debit	Visa Debit
Credit Card (1)	Visa Classic	Visa Classic; Visa Gold
Bank account maintenance	Free	Free
Unlimited online payments in Euros to accounts within Luminor Lithuania and Single Euro Payments Area member states (2)	Free	Free
Unlimited online payments in other currency within bank	Free	Free
Unlimited crediting of funds in Euros from Single Euro Payments Area member states	Free	Free
Internet bank login tool (3)	Free	Free
Cash-in operations at Luminor ATMs in Latvia:		
- Debit Card	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000
- Credit Card	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
Cash withdrawal at Luminor ATM's in Baltics without charge: (4)		

	Active package	Gold package
- Debit Card	Up to €600 per month	Up to €600 per month
- Credit Card	Up to €600 per month	Up to €600 per month
Fee charged in the case of exceeding the feefree withdrawal limit:		
- Debit card	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)
- Credit Card	2% of the amount	2% of the amount
Cash withdrawal from other ATMs in Baltics and abroad:		
- Debit card	2% of the sum (min. €3)	2% of the sum (min. €3)
- Credit Card	2% of the sum (min. €3)	2% of the sum (min. €3)

 Active package cards of your choice - 1 Visa Classic and up to 2 Visa Debit or up to 3 Visa Debit.
 Gold package cards of your choice - 1 Visa Gold and up to 2 Visa Debit or up to 2 Visa Classic and 1 Visa Debit.
 Including payments for services, shopping at e-stores and payment of all-type e-invoices.
 Internet bank login tool: Smart-ID. Code calculator is granted to customers only in cases when application of Smart-ID. ID is technically not possible

(4) The total withdrawal amount is applied to all cards linked to the banking package to cash withdrawal from Luminor ATMs in Baltic countries. Cash withdrawal cannot exceed the overall daily limit set to a particular payment card.

The service fee and the fee charged in case of exceeding the fee-free withdrawal limit are deducted by the 6th day of the next month.

Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLLT2X) and the beneficiary's account number in IBAN format have to be specified correctly. Payment cards with no issue fee if ordered to be sent by mail. Cards collected at the bank's unit are charged. The fee is also applied if the customer had specified to the bank that the card would be collected at the bank's unit but afterwards requested to send it by mail. The fee is applied for a calendar month irrespective of the booking date, therefore we recommend ordering a package at the beginning of the month.

# **Minimum service charge**

#### Minimum service charge

	€1 per month
Bank account maintenance (1)	+
Internet bank login tool (2)	+
Unlimited crediting of funds in Euro from EEA countries	+
Unlimited online payments in Euros within the Bank and EEA countries (3)	+
Unlimited online transfer in other currency within bank	+

No minimum service fee is applied to accounts linked to a banking package. The minimum service charge is applied for a calendar month irrespective of the booking date. The fee is deducted by the 6th day of the next month. Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLLT2X) and the beneficiary's account number in IBAN format have to be specified correctly.
 Internet bank login tool: Smart-ID.

(3) Including payments for services, shopping at e-stores and payment of all-type e-invoices.

### Account maintenance

Account opening

 

 at the Customer Service Center
 via Internet bank

 Account opening
 Free

 Fee for verification of documents for an account opening for customers who are not legal residents (1) of EU, EEA or Swiss Confederation.
 €200

(1) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found here.

Last account closing		
	at the Customer Service Center	via Internet bank
Last account closing (1)	€3	€3

(1) Not applicable if the customer has been holding at least one account with the bank for more than 6 months or an account is the main payment account.

Account maintenance	
	Fee
Interest for overdrawing the account	18%
Assignment power of attorney	€5

	Fee	
Statements of account		
	at the Customer Service Center	via Internet bank
lssuing of account statements for period indicated by a customer	€5 per month	For up to 3 years period - free of charge, for more than 3 years period - €10 per each request
Mailing of account statements by post in Lithuania or to foreign countries	€5	-

# **Outgoing payments in Euros**

Internal payments		
	at the Customer Service Center	via Digital channels
To one's own account within Luminor Lithuania	€5	Free
To other's account within Luminor Lithuania	€5	€0.29

Terms for payments in Euros are available here.

#### Payments to European countries

	at the Customer Service Center	via Digital channels
Euro payments (1)	€5	€0.40
Urgent Euro payments (2)	Not available	€25

Payments to Lithuania and Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 Urgent payments to EEA member states. The full list of countries can be found <u>here</u>.

Terms for payments in Euros are available here.

	at the Customer Service Center	via Digital channels
Ordinary SHA payment (2)	Not available	€13
Urgent SHA payment (2)	Not available	€26
Express SHA payment (2)	Not available	€58
Ordinary OUR payment (3)	Not available	€22
Urgent OUR payment (3)	Not available	€35
Express OUR payment (3)	Not available	€67

 Payments to countries outside the Single Euro Payments Area <u>member states</u>.
 SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(3) OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside EEA member states.

Terms for payments in Euros are available here.

# **Outgoing payments in other currencies**

Internal payments		
	at the Customer Service Center	via Digital channels
To one's own account within Luminor Lithuania	€5	Free
To other's account within Luminor Lithuania	€5	€0.29

Terms for payments in other currency are available <u>here</u>.

	at the Customer Service Center	via Digital channels
Ordinary SHA payment (1)	Not available	€13
Urgent SHA payment (1)	Not available	€26
Express SHA payment (1)	Not available	€58
Ordinary OUR payment (2)	Not available	€22
Urgent OUR payment (2)	Not available	€35
Express OUR payment (2)	Not available	€67

(1) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(2) OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside <u>EEA</u> member states.

Terms for payments in other currency are available<u>here</u>.

# **Incoming payments**

Incoming payments	
Payments received from within the Single Euro Payments Area member states in Euros (1)	Free
Incoming SHA payments (2)	€10
Incoming OUR payments (3)	Free

Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 SHA - the beneficiary pays fees of Luminor Bank and intermediary banks. Intermediary bank fees are deducted from the transferred amount.
 OUR - no fees are applied by Luminor Bank. However, additional charges may be deducted by intermediary banks from the transferred amount.

# **Other payment services**

Standing orders		
	at the Customer Service Center	via Digital channels
Registration of standing order (1) agreement	€5	Free
Registration of E-invoice standing order	€5	Free
Amendment and cancellation	€5	Free
Standing order payment	Not available	According to the payments price list
E-invoice standing order payment	Not available	Free

(1) Standing orders registered at Customer Service Center or via Customer Support are executed to Luminor Lithuania accounts and other banks registered in Lithuania.

Cancellation request of a payment order within Luminor Lithuania	€3
Cancellation or investigation request of a payment order in Euros to another bank of the Single Euro Payments Area member states (1)	€10 + extra costs (3)
Investigation request of incoming payments if it is not possible to credit the received funds to the beneficiary's account	€3
Bank's confirmation or SWIFT copy of payment	€6 for each
Cancellation or investigation request of a payment if it is not sent from the Bank	€10
Cancellation or clarification request of a payment in other currency when the beneficiary's account is at another bank registered in Lithuania (if it is sent from the Bank)	€20 + extra costs (3), if any
Cancellation or investigation request of a payment if it is sent from the Bank (2)	€40 + extra costs (3)
Payment transaction printout and confirmation	€3

The payment cancellation fee is applied even if the payment cancellation has failed.

 Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 Applies to payments in Euros outside of the Single Euro Payments Area <u>member states</u> and payments in other (3) Extra costs - commission, determined by correspondent bank and/or beneficiary bank apart from the Bank for

payment order investigation or correction.

Payments based on PLAIS orders

Payments based on PLAIS order, where the beneficiary's account is held with the bank or another bank registered in the Republic of Lithuania (1) €1

(1) The fee for the administration of the monetary fund restriction information system (PLAIS) is charged additionally. The fee, its amount and administration procedure is established by the Ministry of Justice of the Republic of Lithuania. The Bank debits the fee by a special debit payment of the PLAIS administrator (VĮ Registrų Centras) for each debit order submitted to the credit institution and transfers it to VĮ Registrų Centras.

#### Loans

Consumer loan, Car loan

Agreement fee

1.5% of loan amount, min. €60

Change of loan monthly payment date

€50

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available here.

The total cost of consumer loan APR (annual percentage rate) calculating example: If you receive a EUR 3 000 loan over a 5 year period, the total amount of your payment is EUR 4 124, monthly payment EUR 66.73, and the total annual percentage rate 14.43%. These calculations are carried out under the following assumptions: annual interest rate – 12%, the loan is repaid with annuity method, the loan agreement fee is EUR 60, minimum banking package fee EUR 1 per month.

More information about Consumer loan can be found here and about the Car loan here.

Agreement fee	0.5% of loan amount or additionally disbursable amount, min. €200
Agreement amendment fee (1)	€200
Change of loan monthly repayment date or loan repayment account	€50
Commitment fee if loan disbursment exceeds 2 calendar months period from loan agreement sign-off date	0.6% of unused part of the loan per year
Early loan repayment if interest rate is floating	Free
Early loan repayment if interest rate is fixed for longer than 12-month term	The fee is calculated according to the formula (2) if the fee is not set in loan agreement
Note for re-pledge assets to another credit institution	€150
Bank's approvals to state institutions and consents related to the property encumbered in favor of the Bank	€35
Issue of copies of agreements or other documents	€6 per agreement
Fee for "Rent to Buy" guarantee note	€100
Additional fee for the note on Customer's request, issued during not more than 3 working days	€15

(1) For example, changes in payment schedule (excluding change of loan monthly repayment date), waiver of the part of mortgage, loan issuance conditions, loan currency etc. Agreement amendment fee for Private Banking customers is 0.5% of the current loan balance, min. EUR 200.

In case the interest rate under the agreement is fixed for longer than 12-month term and its validity is terminated as a result of changing the terms and conditions of the agreement, then an additional fee is applied which is equal to the early repayment fee applied to loans with interest rate fixed for longer than 12-month term (see "Early repayment fee"). In such cases, the calculation of the fee is based on the loan amount with the changed terms and conditions but not on the pre-paid loan amount. The validity of the interest rate fixed for longer than 12-month term is considered to be terminated in the following cases:

- the interest rate fixed for longer than 12-month term is changed into the interest rate changed on a 3, 6 or 12 month basis;

- the interest rate fixed for longer than 12-month term is changed into a lower interest rate fixed for longer than 12-month term;

the loan currency is changed;
the effective period of the interest rate fixed for longer than 12-month term is shortened;
the loan amount provided by the agreement is reduced (or the entire loan amount is not drawn-down).

(2) The fee is calculated by the Bank losses due to early repayment. The fee is calculated according to the formula: I = (ratio K \* P), where I – early repayment fee;
 P – loan amount being repaid early;
 Ratio K – value calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change, the rest of the parties to a calculated by the Bank which depends on the financial market interest rates change.

period to a fixed rate expiry of the loan agreement and the final repayment date. Ratio K can be calculated using dedicated calculator on Bank's website.

More information about Housing loan can be found here and about Idea loan here.

Home flex loan (new loans are not issued)		
Agreement amendment fee	€200	
Annual default interest	4% above loan interest rate, but not less than 16% of overdue amount	
The note for re-pledge assets to another credit institution	€120	
Bank's consent related to the property pledged to the Bank	€35	
Additional fee for the note on customer's request, issued during not more than 3 working days	€15	
Notification on loan agreement period ending	€2.90 per mailing	
Overdraft (new overdrafts are not issued)		
Agreement amendment fee	€30	

# Leasing

### Leasing services fees

Agreement execution fee	From 0.7% of the purchase cost, min. €150
Change or renewal of agreement or appendices	€100
Fee for transfer of liabilities	0.5% on the outstanding amount as of the request date, min. $\pounds 150$
In case of covering part of the property value	Under the agreement
lssuing of documents (proxies, certificates) at the moment of signing the lease agreements	Free (first time)
Preparation of annual customer's payments- invoices report under concluded agreements	€15 + VAT per unit
Issuing of additional documents (proxies, certificates, duplicates, copies of contract documentation, additional sending of invoices)	€15 + VAT per unit
Urgent issuing (in 4 hours) of additional documents (proxies, certificates, duplicates, copies of contract documentation)	€30 + VAT per unit
Issuing of sublease documents	€30 + VAT for document package for 1 sublease
Resending of administrative penalties, other documents received in the name of the customer	€3 + VAT per unit
Submitting VAT invoices	€3 + VAT per unit by post, free by e-pay
Courier costs	Client compensates charges, set by service provider
Fee for early repurchase of the property	Under the agreement

Under the agreement

More information about Leasing can be found  $\underline{here}$ 

# **Digital channels**

 Digital channels

 Digital channels

 Code calculator (except Digipass 300C) issuance or replacement (1)

 Code calculator Digipass 300C issuance or replacement (2)

 Unblocking of Code calculator in a Customer Service Center

 SMS message about change in account balance

 A code calculator can be unlocked three times. If the calculator is blocked for the fourth time, it can no longer be unlocked. To use the calculator again, you will need to purchase a new one for the price shown in the price list.
 Limited quantity available, therefore standart code calculator could be issued in case of replacement.

More information about Digital channels can be found here.

# **Payment Cards**

#### Ordering and delivering

	Visa Debit	Luminor Black	Luminor Visa Infinite
Card opening (1), renewing, closing	Free	Free	Free
Monthly fee	€1	€3.50	€20
Delivering the card			
- by post to address in Lithuania	Free	Free	Free
- by post to address abroad	€10	€10	€10
- to the Customer Service Center (2)	€10	€10	€10
Replacing the card			
- when card is replaced before the expiry date	€5	€5	€5
- additional fee for express issuing (3)	€25	€25	€25

(1) Luminor Black card is available only with Black package.
 (2) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
 (3) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

### Payments and cash

	Visa Debit	Luminor Black	Luminor Visa Infinite
Conversion fee for paying in different currency than Euro (4)	2.45%	3%	3%
Cash-out			
- Luminor ATMs	Free up to €600 per calendar month, 0.2% of the sum exceeding €600 (min. €0.40)	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Other ATMs	2% of the sum (min. €3)	Free up to €400 per calendar month, 2% of the sum exceeding €400 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Perlas POS terminals (5)	0.4% of the sum (min. €0.80)	2% of the amount, (min. €1)	0.4% of the amount (min. €0.80)
Cash-in			
- Luminor ATMs in Lithuania	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Perlas POS terminals (5)	€0.30	€0.30	€0.30
Balance enquiry			
- from Luminor ATMs	Free	Free	Free
- from other ATMs	Free	Free	Free

(4) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.(5) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

More information about Payment cards can be found <u>here</u>.

#### Credit

	Visa Debit	Luminor Black	Luminor Visa Infinite
Credit limit annual interest	Not applicable	18%	13%
Changing the credit limit	Not applicable	Free	Free
Interest free period	Not applicable	Not applicable	Up to 50 Days
The fee for the use of the credit limit (6)	Not applicable	Not applicable	1% on the credit limit used during the payment transaction

(6) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

	Visa Debit	Luminor Black	Luminor Visa Infinite
Annual interest on unauthorized debit balance	18%	18%	18%
Priority Pass lounge visits (7)			
- three single visits per year	Not available	Not available	Free
- starting from fourth visit	Not available	Not available	€28
Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center	€10	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25	€25

(7) Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

More information about Payment cards can be found <u>here</u>.

# No longer issued cards

#### Ordering and delivering

	Visa Classic	Visa Gold
Monthly fee	€1.50	€3.70
Delivering the card		
- by post to address in Lithuania	Free	Free
- by post to address abroad	€10	€10
- to the Customer Service Center (1)	€10	€10
Replacing the card		
- when card is replaced before the expiry date	€5	€5
<ul> <li>additional fee for express</li> <li>issuing (2)</li> </ul>	€25	€25

New Visa Classic and Visa Gold cards are not issued from 28 04 2020.

The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
 If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

Visa Classic	Visa Gold
1.95%	1.95%
Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
2% of the sum (min. €3)	2% of the sum (min. €3)
2% of the sum (min. €1)	2% of the sum (min. €1)
Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
€0.30	€0.30
Free	Free
Free	Free
	<ul> <li>1.95%</li> <li>Free up to €600 per calendar month, 2% of the sum exceeding €600</li> <li>2% of the sum (min. €3)</li> <li>2% of the sum (min. €1)</li> <li>Free up to €600 per calendar month, 2% of the sum exceeding €600</li> <li>€0.30</li> <li>Free</li> </ul>

(3) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.(4) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

#### Credit

	Visa Classic	Visa Gold
Changing the credit limit	Free	Free
The fee for the use of the credit limit (5)	1% on the credit limit used during the payment transaction	1% on the credit limit used during the payment transaction

(5) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

#### Other services

	Visa Classic	Visa Gold
Annual interest on unauthorized debit balance	18%	18%
Changing card standard cash- out or purchase limits via Customer Support or at the Customer Service Center	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25

# **Priority Pass**

Priority	Pass for	Visa Gold	cards	(1)
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Card issuance fee	€15
Priority Pass card annual administration fee (no fee is charged for the first year and the first year of the card validity or renewal)	€15
Card renewal fee	€15
Card replacement	€10
Delivering the card	
- by post to address in Lithuania	Free
- by post to address abroad	€10
- to the Customer Service Center	€10
Airport VIP lounge entry fee per person	€28

# **Other cards' related services**

Other cards' related services	
Safe card monthly fee per payment card	€0.55
SMS message about change in account balance	€0.12

# Deposits

Deposits	
First payment from Savings Account to own current account within a calendar month (1)	Free
Second and following payment from any Savings Account to own current account	0.2% of the amount, min. €0.29

If a depositor has more than one Savings Account, only one payment per month for all the Savings Account is free.
 Annual Interest Rates on Deposits can be found <u>here</u>.
 More information about Savings Account can be found <u>here</u>.

## **III Pillar Pension Funds**

Contribution fee		
	Luminor pensija 1 plius, Luminor pensija 2 plius, Luminor pensija 3 plius	Luminor pensija darbuotojui 1 plius, Luminor pensija darbuotojui 2 plius
Contribution fee	1% (contribution $\ge$ €100) 2% (contribution < €100)	1%
Transfer of funds from other fund or management company	Free	

The pricelist contains only fees directly paid by customer. Other fees related to management of pension funds are shown <u>here</u>.

More information about III Pillar Pension Funds can be found here.

Other fees

Change of fund	Free
Change of management company	Free
Withdrawal from pension funds	1% of transferred savings
Withdrawal from pension fund (in pension age)	Free

The pricelist contains only fees directly paid by customer. Other fees related to management of pension funds are shown <u>here</u>.

More information about III Pillar Pension Funds can be found here.

# **Investment services**

### Investing in securities

#### Share and ETF trading commissions:

American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)
Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)

SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Warsaw Stock Exchange	0.3% of Trade amount (min. 72 PLN)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Purchasing and selling stocks/ETF in Internet bank	0.5% of Trade amount (min. €50 / min. 65 USD)
Purchasing and selling equities at stock exchanges of the Baltic states	0.19% of Trade amount (min. €1.50)
Mutual funds trading commissions: (1)	
Investing in mutual funds in Luminor Investor	1% of Trade amount
Investing in mutual funds in Luminor Internet bank	1% of Trade amount (min. €15 / USD 20)
Investing in Nordea Asset Management mutual funds in Luminor Internet bank	1% of Trade amount (min. €1 / 1.30 USD)
Debt securities trading commissions:	
Investing in debt securities in Luminor Investor	0.2% of Trade amount, min. €15
Investing in debt securities in Internet bank	Up to 2% of Sale price, min. €50
Sale of index linked bond in secondary market (fee is included into bond price)	Up to 2% of Sale price, min. €50 0.2% from Sale price
Sale of index linked bond in secondary market	· · ·
Sale of index linked bond in secondary market (fee is included into bond price)	· · ·
Sale of index linked bond in secondary market (fee is included into bond price) Other fees: Interest for negative cash balance in Luminor	0.2% from Sale price Fee is applied according to the service provider
Sale of index linked bond in secondary market (fee is included into bond price) Other fees: Interest for negative cash balance in Luminor Investor and Luminor Trade platforms	0.2% from Sale price Fee is applied according to the service provider pricelist Fee is applied according to the service provider

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document "General Information on Inducements" available on the website of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

Ex-ante information on costs and charges.

More information about Investment services can be found here.

# Securities account guarterly maintenance fee Securities with ISIN code starting with EE, LV, LT: 0.02% of the value of securities (min. €1) Securities with ISIN codes starting with US, GB, 0.04% of the value of securities (min. €1.50) IE, DE, AT, FR, ES, BE, NL, LU, FI, NO, SE, DK, EU: Securities with ISIN code starting with XS: 0.03% of of the value of securities (min. $\notin$ 1.50) Other securities 0.1% of of the value of securities (min. $\notin$ 1.50) Index linked bonds Free Nordea Asset Management investment funds 0.04% of of the value of securities (min. $\notin$ 1.50) Monthly custody fee for securities in Luminor 0.01% of the total account value Investor and Luminor Trade (1)

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available <u>here</u>.

More information about Investment services can be found here.

#### Securities transfers

Delivery-versus-payment transfer:	
When transaction is made with Luminor Bank AS Lithuanian Branch	€15
When transaction is made with other persons on securities registered in the Baltic states	€15
When transaction is made with other persons on securities registered in other countries	€30
Free-of-payment transfer (outgoing): (1)	
Securities registered in the Baltic states	€15
Securities registered in other countries	€30
Free-of-payment transfer (incoming):	
Securities registered in the Baltic states	Free
Securities registered in other countries	€20
Securities transfers to / from Luminor Investor platform:	
Security transfer from other bank/ broker to Luminor Investor	Free
Security transfer from Luminor Investor to other bank/ broker	€30 per ISIN

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

More information about Investment services can be found <u>here</u>.

Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance	€5
Pledge, substitution and release of collateral securities	€15
Delivery of statement (notice) by mail	€10
Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE	€100 per month
Issuing documents which allow customer to participate in AGM/EGM	€20 + external costs
Instructing custodian banks about voluntary corporate actions based on customer instruction	€20 + external costs
Other services related to corporate actions	As individually agreed

More information about Investment services can be found <u>here</u>.

# Investment services for private banking customers

#### Investing in securities

#### Share and ETF trading commissions:

American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)
Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)

SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Warsaw Stock Exchange	0.3% of Trade amount (min. 72 PLN)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Purchasing and selling stocks/ETF in internet bank	0.5% of Trade amount (min. €50 / min. 65 USD)
Purchasing and selling equities at stock exchanges of the Baltic states	0.19% of Trade amount (min. €1.50)
Mutual funds trading commissions: (1)	
Investing in mutual funds in Luminor Investor	1% of Trade amount
Investing in mutual funds in Luminor internet bank	1% of Trade amount (min. €15 / USD 20)
Investing in Nordea Asset Management mutual funds in Luminor Internet bank	1% of Trade amount (min. €1 / 1.30 USD)
Debt securities trading commissions:	
Investing in debt securities in Luminor Investor	0.2% of Trade amount, min. €15
Investing in debt securities in Luminor Investor Investing in debt securities in internet bank	0.2% of Trade amount, min. €15 Up to 2% of Sale price, min. €50
Investing in debt securities in internet bank Sale of index linked bond in secondary market	Up to 2% of Sale price, min. €50
Investing in debt securities in internet bank Sale of index linked bond in secondary market (fee is included into bond price)	Up to 2% of Sale price, min. €50
Investing in debt securities in internet bank Sale of index linked bond in secondary market (fee is included into bond price) Other fees: Interest for negative cash balance in Luminor	Up to 2% of Sale price, min. €50 0.2% from Sale price Fee is applied according to the service provider
Investing in debt securities in internet bank Sale of index linked bond in secondary market (fee is included into bond price) Other fees: Interest for negative cash balance in Luminor Investor and Luminor Trade platforms	Up to 2% of Sale price, min. €50 0.2% from Sale price Fee is applied according to the service provider pricelist Fee is applied according to the service provider

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document "General Information on Inducements" available on the website of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

Ex-ante information on costs and charges.

More information about Investment services can be found here.

# Securities account guarterly maintenance fee Securities with ISIN code starting with EE, LV, LT: 0.02% of the value of securities (min. $\in$ 1) Securities with ISIN codes starting with US, GB, 0.04% of the value of securities (min. €1.50) IE, DE, AT, FR, ES, BE, NL, LU, FI, NO, SE, DK, EU: Securities with ISIN code starting with XS: 0.03% of the value of securities (min. €1.50) Other securities 0.1% of the value of securities (min. €1.50) Index linked bonds Free Nordea investment funds 0.04% of the value of securities (min. $\notin$ 1.50) 0.01% of the total account value Monthly custody fee for securities in Luminor Investor and Luminor Trade (1)

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available <u>here</u>.

More information about Investment services can be found here.

#### Securities transfers

Delivery-versus-payment transfer:	
When transaction is made with Luminor Bank AS Lithuanian Branch	€15
When transaction is made with other persons on securities registered in the Baltic states	€15
When transaction is made with other persons on securities registered in other countries	€30
Free-of-payment transfer (outgoing): (1)	
Securities registered in the Baltic states	€15
Securities registered in other countries	€30
Free-of-payment transfer (incoming):	
Securities registered in the Baltic states	Free
Securities registered in other countries	€20
Securities transfers to / from Luminor Investor platform:	
Security transfer from other bank/ broker to Luminor Investor	Free
Security transfer from Luminor Investor to other bank/ broker	€30 per ISIN

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

More information about Investment services can be found  $\underline{here}.$ 

Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance	€5
Pledge, substitution and release of collateral securities	€15
Delivery of statement (notice) by mail	€10
Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE	€100 per month
Issuing documents which allow customer to participate in AGM/EGM	€20 + external costs
Instructing custodian banks about voluntary corporate actions based on customer instruction	€20 + external costs
Other services related to corporate actions	As individually agreed

More information about Investment services can be found <u>here</u>.

# Discretionary portfolio management

Discretionary portfolio management	
Management fee	As agreed with the client (plus Value Added Tax (VAT))
Performance fee	As agreed with the client (plus Value Added Tax (VAT))
Trading commissions:	
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)

Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)
SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Warsaw Stock Exchange	0.3% of Trade amount (min. 72 PLN)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Commission fee for investing in mutual funds	0.25% of the Trade amount
Investing in debt securities	0.2% of the transaction value, min. €15
Custody fee (1)	0.01% of the amount, min. $\in$ 0.50 per month
Other services:	
Cash transfer from Luminor Investor account	Free
Subscription for real time data	Fee is applied according to the service provider pricelist
Fee for U.S. source income reporting to IRS (2)	90 USD

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).
 The detailed information on the Annual withholding tax on income earned in USA, can be found <u>here</u>.

### **Other services**

Bank	statem	nents
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	at the Customer Service Center	via Internet bank
Standard references: opened/closed accounts and their balances (1)	€10	€10
For income and property returns (1)	Free	Free
For customer's auditors, reference letter (1)	€30	€30
Non-standard references (1)	€15	€15
Additional fee for issuing a Bank statement at the customer's request within a period not longer than 3 business days	€15	€15

(1) Bank statements issued within 10 business days.

Private banking service charge	
Service offering charge (1)	€50 per month

(1) Only applicable to customers who have signed a private banking cooperation agreement and the market value of their assets held with the Bank amounts to minimum EUR 100 thousand for 3 consecutive months.

# Copies of documents/ mailing

#### **Copies of documents:**

Agreements and other documents	€6 for one agreement
Payment documents	€2 for each document
Mailing of other documents:	
By post in Lithuania regular	€0.80 per one page + post costs €5
By post in Lithuania registered	€0.80 per one page + post costs €5
By post to foreign countries	€0.80 per one page + post costs €10