

[Private customer price list](#) valid from 2021 06 01
[From the 1st of October – changes in Luminor Pricelist and Payment Service Rules](#)

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Banking packages

Standard banking packages

| Standard | | | |
|---|-------------------------------|---------------|-------------------|
| | Basic payment account service | Daily package | Black package (1) |
| Monthly fee (8) | €1.45 | €2 | €5.50 (2) |
| Monthly fee for senior customers (65 years of age or older) (8) | €1.45 | 1.06 | €5.50 (2) |
| Monthly fee for young customers (up to 21 years old) (8) | €1.45 | Free | €5.50 (2) |
| Debit Card (3) | Visa Debit | Visa Debit | Visa Debit |
| Credit Card (3) | Not included | Not included | Luminor Black |
| Bank account maintenance | Free | Free | Free |
| Internet bank login tool (4) | Free | Free | Free |
| Online payments in Euros to accounts within Luminor Lithuania and Single Euro Payments Area | 10 payments | Unlimited | Unlimited |

| | Basic payment account service | Daily package | Black package (1) |
|---|------------------------------------|---|---|
| member states (5) | | | |
| Unlimited online payments in other currency within bank | Not available | Free | Free |
| Unlimited crediting of funds in Euros from Single Euro Payments Area member states | Free | Free | Free |
| Cash-in operations at Luminor ATMs in Lithuania: | | | |
| - Debit Card | Free | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 |
| - Luminor Black Card | Not included | Not included | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50) |
| Cash withdrawal at Luminor ATM's in Baltics without charge: (6) | | | |
| - Debit Card | Up to €600 per month (7) | Up to €600 per month | Up to €600 per month |
| - Luminor Black Card | Not included | Not included | Up to €600 per month |
| Fee charged in the case of exceeding the fee-free withdrawal limit: | | | |
| - Debit card | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) |
| - Luminor Black Card | Not included | Not included | 2% of the amount (min. €3.50) |
| Cash withdrawal from other ATMs in Baltics and abroad: | | | |

| | Basic payment account service | Daily package | Black package (1) |
|----------------------|----------------------------------|----------------------------|---|
| - Debit card | 2% of the sum (min. €3) | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Luminor Black Card | Not included | Not included | Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50) |

(1) Black package consists of Luminor Black card and Daily package features.

(2) The monthly fee consists of Luminor Black card and Daily package standard monthly fees.

(3) Basic payment account service - 1 Visa Debit card is included.

Daily package - 1 Visa Debit card is included in the package

Black package - 1 Visa Debit card card and 1 Luminor Black card are included in the package

(4) Internet bank login tool: Smart-ID. Code generator may be issued free of charge for Basic payment account service users, if customer does not have a smart device and is not able to use Smart-ID.

(5) Including payments for services, shopping at e-stores and payment of all-type e-invoices.

(6) The total withdrawal amount is applied to all cards linked to the banking package to cash withdrawal from Luminor ATMs in Baltic countries.

(7) For Basic payment account service users the fee-free withdrawal limit is only applicable at Luminor ATMs.

(8) 50% discount on the fee for banking package with basic payment account offered to deprived persons who receive social benefits.

The service fee and the fee charged in case of exceeding the fee-free withdrawal limit are deducted by the 6th day of the next month.

Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLT2X) and the beneficiary's account number in IBAN format have to be specified correctly.

Payment cards with no issue fee if ordered to be sent by mail. Cards collected at the bank's unit are charged. The fee is also applied if the customer had specified to the bank that the card would be collected at the bank's unit but afterwards requested to send it by mail. The fee is applied for a calendar month irrespective of the booking date, therefore we recommend ordering a package at the beginning of the month.

More information about Banking packages can be found [here](#).

No longer issued packages

No longer issued packages

| | Active package | Gold package |
|---|--|--|
| Monthly fee | €3.65 | €5.50 |
| Debit Card (1) | Visa Debit | Visa Debit |
| Credit Card (1) | Visa Classic | Visa Classic; Visa Gold |
| Bank account maintenance | Free | Free |
| Unlimited online payments in Euros to accounts within Luminor Lithuania and Single Euro Payments Area member states (2) | Free | Free |
| Unlimited online payments in other currency within bank | Free | Free |
| Unlimited crediting of funds in Euros from Single Euro Payments Area member states | Free | Free |
| Internet bank login tool (3) | Free | Free |
| Cash-in operations at Luminor ATMs in Latvia: | | |
| - Debit Card | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 |
| - Credit Card | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| Cash withdrawal at Luminor ATM's in Baltics without charge: (4) | | |

| | Active package | Gold package |
|---|---------------------------------|---------------------------------|
| - Debit Card | Up to €600 per month | Up to €600 per month |
| - Credit Card | Up to €600 per month | Up to €600 per month |
| Fee charged in the case of exceeding the fee-free withdrawal limit: | | |
| - Debit card | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) |
| - Credit Card | 2% of the amount | 2% of the amount |
| Cash withdrawal from other ATMs in Baltics and abroad: | | |
| - Debit card | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Credit Card | 2% of the sum (min. €3) | 2% of the sum (min. €3) |

(1) Active package cards of your choice - 1 Visa Classic and up to 2 Visa Debit or up to 3 Visa Debit.

Gold package cards of your choice - 1 Visa Gold and up to 2 Visa Debit or up to 2 Visa Classic and 1 Visa Debit.

(2) Including payments for services, shopping at e-stores and payment of all-type e-invoices.

(3) Internet bank login tool: Smart-ID. Code calculator is granted to customers only in cases when application of Smart-ID is technically not possible

(4) The total withdrawal amount is applied to all cards linked to the banking package to cash withdrawal from Luminor ATMs in Baltic countries. Cash withdrawal cannot exceed the overall daily limit set to a particular payment card.

The service fee and the fee charged in case of exceeding the fee-free withdrawal limit are deducted by the 6th day of the next month.

Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLT2X) and the beneficiary's account number in IBAN format have to be specified correctly.

Payment cards with no issue fee if ordered to be sent by mail. Cards collected at the bank's unit are charged. The fee is also applied if the customer had specified to the bank that the card would be collected at the bank's unit but afterwards requested to send it by mail. The fee is applied for a calendar month irrespective of the booking date, therefore we recommend ordering a package at the beginning of the month.

Minimum service charge

| Minimum service charge | |
|--|--------------|
| | |
| | €1 per month |
| Bank account maintenance (1) | + |
| Internet bank login tool (2) | + |
| Unlimited crediting of funds in Euro from EEA countries | + |
| Unlimited online payments in Euros within the Bank and EEA countries (3) | + |
| Unlimited online transfer in other currency within bank | + |

(1) No minimum service fee is applied to accounts linked to a banking package. The minimum service charge is applied for a calendar month irrespective of the booking date. The fee is deducted by the 6th day of the next month. Payments and credit transfers should comply with SEPA requirements, i.e. Luminor Bank AS Lithuanian Branch SWIFT (BIC) code (AGBLT2X) and the beneficiary's account number in IBAN format have to be specified correctly.

(2) Internet bank login tool: Smart-ID.

(3) Including payments for services, shopping at e-stores and payment of all-type e-invoices.

Account maintenance

Account opening

| | at the Customer Service Center | via Internet bank |
|---|--------------------------------|-------------------|
| Account opening | Free | - |
| Fee for verification of documents for an account opening for customers who are not legal residents (1) of EU, EEA or Swiss Confederation. | €200 | - |

(1) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found [here](#).

Last account closing

| | at the Customer Service Center | via Internet bank |
|--------------------------|--------------------------------|-------------------|
| Last account closing (1) | €3 | €3 |

(1) Not applicable if the customer has been holding at least one account with the bank for more than 6 months or an account is the main payment account.

Account maintenance

| | |
|--------------------------------------|-----|
| Interest for overdrawing the account | 18% |
| Assignment power of attorney | €5 |

Statements of account

| | at the Customer Service Center | via Internet bank |
|--|--------------------------------|--|
| Issuing of account statements for period indicated by a customer | €5 per month | For up to 3 years period - free of charge, for more than 3 years period - €10 per each request |
| Mailing of account statements by post in Lithuania or to foreign countries | €5 | - |

Outgoing payments in Euros

Internal payments

| | at the Customer Service Center | via Digital channels |
|---|--------------------------------|----------------------|
| To one's own account within Luminor Lithuania | €5 | Free |
| To other's account within Luminor Lithuania | €5 | €0.29 |

Terms for payments in Euros are available [here](#).

More information about Payments can be found [here](#).

Payments to European countries

| | at the Customer Service Center | via Digital channels |
|--------------------------|--------------------------------|----------------------|
| Euro payments (1) | €5 | €0.40 |
| Urgent Euro payments (2) | Not available | €25 |

(1) Payments to Lithuania and Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' [webpage](#).

(2) Urgent payments to EEA member states. The full list of countries can be found [here](#).

Terms for payments in Euros are available [here](#).

More information about Payments can be found [here](#).

Payments to other countries (1)

| | at the Customer Service Center | via Digital channels |
|--------------------------|--------------------------------|----------------------|
| Ordinary SHA payment (2) | Not available | €13 |
| Urgent SHA payment (2) | Not available | €26 |
| Express SHA payment (2) | Not available | €58 |
| Ordinary OUR payment (3) | Not available | €22 |
| Urgent OUR payment (3) | Not available | €35 |
| Express OUR payment (3) | Not available | €67 |

(1) Payments to countries outside the Single Euro Payments Area [member states](#).

(2) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(3) OUR (all fees for payer) - when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside [EEA](#) member states.

Terms for payments in Euros are available [here](#).

More information about Payments can be found [here](#).

Outgoing payments in other currencies

Internal payments

| | at the Customer Service Center | via Digital channels |
|---|--------------------------------|----------------------|
| To one's own account within Luminor Lithuania | €5 | Free |
| To other's account within Luminor Lithuania | €5 | €0.29 |

Terms for payments in other currency are available [here](#).
More information about Payments can be found [here](#).

Payments to other banks

| | at the Customer Service Center | via Digital channels |
|--------------------------|--------------------------------|----------------------|
| Ordinary SHA payment (1) | Not available | €13 |
| Urgent SHA payment (1) | Not available | €26 |
| Express SHA payment (1) | Not available | €58 |
| Ordinary OUR payment (2) | Not available | €22 |
| Urgent OUR payment (2) | Not available | €35 |
| Express OUR payment (2) | Not available | €67 |

(1) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(2) OUR (all fees for payer) - when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside [EEA](#) member states.

Terms for payments in other currency are available [here](#).

More information about Payments can be found [here](#).

Incoming payments

Incoming payments

| | |
|--|------|
| Payments received from within the Single Euro Payments Area member states in Euros (1) | Free |
| Incoming SHA payments (2) | €10 |
| Incoming OUR payments (3) | Free |

(1) Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' [webpage](#).
(2) SHA – the beneficiary pays fees of Luminor Bank and intermediary banks. Intermediary bank fees are deducted from the transferred amount.
(3) OUR – no fees are applied by Luminor Bank. However, additional charges may be deducted by intermediary banks from the transferred amount.

Other payment services

Standing orders

| | at the Customer Service Center | via Digital channels |
|--|--------------------------------|--------------------------------------|
| Registration of standing order (1) agreement | €5 | Free |
| Registration of E-invoice standing order | €5 | Free |
| Amendment and cancellation | €5 | Free |
| Standing order payment | Not available | According to the payments price list |
| E-invoice standing order payment | Not available | Free |

(1) Standing orders registered at Customer Service Center or via Customer Support are executed to Luminor Lithuania accounts and other banks registered in Lithuania.

More information about Payments can be found [here](#).

Other services related to payments

| | |
|--|-------------------------------|
| Cancellation request of a payment order within Luminor Lithuania | €3 |
| Cancellation or investigation request of a payment order in Euros to another bank of the Single Euro Payments Area member states (1) | €10 + extra costs (3) |
| Investigation request of incoming payments if it is not possible to credit the received funds to the beneficiary's account | €3 |
| Bank's confirmation or SWIFT copy of payment | €6 for each |
| Cancellation or investigation request of a payment if it is not sent from the Bank | €10 |
| Cancellation or clarification request of a payment in other currency when the beneficiary's account is at another bank registered in Lithuania (if it is sent from the Bank) | €20 + extra costs (3), if any |
| Cancellation or investigation request of a payment if it is sent from the Bank (2) | €40 + extra costs (3) |
| Payment transaction printout and confirmation | €3 |

The payment cancellation fee is applied even if the payment cancellation has failed.

(1) Full list of countries can be found on the European Central Banks' [webpage](#).

(2) Applies to payments in Euros outside of the Single Euro Payments Area [member states](#) and payments in other currencies.

(3) Extra costs - commission, determined by correspondent bank and/or beneficiary bank apart from the Bank for payment order investigation or correction.

Payments based on PLAIS orders

| | |
|--|----|
| Payments based on PLAIS order, where the beneficiary's account is held with the bank or another bank registered in the Republic of Lithuania (1) | €1 |
|--|----|

(1) The fee for the administration of the monetary fund restriction information system (PLAIS) is charged additionally. The fee, its amount and administration procedure is established by the Ministry of Justice of the Republic of Lithuania. The Bank debits the fee by a special debit payment of the PLAIS administrator (VĮ Registrų Centras) for each debit order submitted to the credit institution and transfers it to VĮ Registrų Centras.

Loans

Consumer loan, Car loan

| | |
|-------------------------------------|-------------------------------|
| Agreement fee | 1.5% of loan amount, min. €60 |
| Change of loan monthly payment date | €50 |

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available [here](#).

The total cost of consumer loan APR (annual percentage rate) calculating example:
If you receive a EUR 3 000 loan over a 5 year period, the total amount of your payment is EUR 4 124, monthly payment EUR 66.73, and the total annual percentage rate 14.43%. These calculations are carried out under the following assumptions: annual interest rate – 12%, the loan is repaid with annuity method, the loan agreement fee is EUR 60, minimum banking package fee EUR 1 per month.

More information about Consumer loan can be found [here](#) and about the Car loan [here](#).

Housing loan, Idea loan (Loan with collateral)

| | |
|---|--|
| Agreement fee | 0.5% of loan amount or additionally disbursable amount, min. €200 |
| Agreement amendment fee (1) | €200 |
| Change of loan monthly repayment date or loan repayment account | €50 |
| Commitment fee if loan disbursement exceeds 2 calendar months period from loan agreement sign-off date | 0.6% of unused part of the loan per year |
| Early loan repayment if interest rate is floating | Free |
| Early loan repayment if interest rate is fixed for longer than 12-month term | The fee is calculated according to the formula (2) if the fee is not set in loan agreement |
| Note for re-pledge assets to another credit institution | €150 |
| Bank's approvals to state institutions and consents related to the property encumbered in favor of the Bank | €35 |
| Issue of copies of agreements or other documents | €6 per agreement |
| Fee for "Rent to Buy" guarantee note | €100 |
| Additional fee for the note on Customer's request, issued during not more than 3 working days | €15 |

(1) For example, changes in payment schedule (excluding change of loan monthly repayment date), waiver of the part of mortgage, loan issuance conditions, loan currency etc. Agreement amendment fee for Private Banking customers is 0.5% of the current loan balance, min. EUR 200.

In case the interest rate under the agreement is fixed for longer than 12-month term and its validity is terminated as a result of changing the terms and conditions of the agreement, then an additional fee is applied which is equal to the early repayment fee applied to loans with interest rate fixed for longer than 12-month term (see "Early repayment fee"). In such cases, the calculation of the fee is based on the loan amount with the changed terms and conditions but not on the pre-paid loan amount. The validity of the interest rate fixed for longer than 12-month term is considered to be terminated in the following cases:

- the interest rate fixed for longer than 12-month term is changed into the interest rate changed on a 3, 6 or 12 month basis;
- the interest rate fixed for longer than 12-month term is changed into a lower interest rate fixed for longer than 12-month term;
- the loan currency is changed;
- the effective period of the interest rate fixed for longer than 12-month term is shortened;
- the loan amount provided by the agreement is reduced (or the entire loan amount is not drawn-down).

(2) The fee is calculated by the Bank losses due to early repayment. The fee is calculated according to the formula: $I = (\text{ratio } K * P)$,

where I – early repayment fee;

P – loan amount being repaid early;

Ratio K – value calculated by the Bank which depends on the financial market interest rates change, the rest of the period to a fixed rate expiry of the loan agreement and the final repayment date. Ratio K can be calculated using dedicated calculator on Bank's website.

More information about Housing loan can be found [here](#) and about Idea loan [here](#).

Home flex loan (new loans are not issued)

| | |
|---|--|
| | |
| Agreement amendment fee | €200 |
| Annual default interest | 4% above loan interest rate, but not less than 16% of overdue amount |
| The note for re-pledge assets to another credit institution | €120 |
| Bank's consent related to the property pledged to the Bank | €35 |
| Additional fee for the note on customer's request, issued during not more than 3 working days | €15 |
| Notification on loan agreement period ending | €2.90 per mailing |

Overdraft (new overdrafts are not issued)

| | |
|-------------------------|-----|
| | |
| Agreement amendment fee | €30 |

Leasing

Leasing services fees

| Agreement execution fee | From 0.7% of the purchase cost, min. €150 |
|---|--|
| Change or renewal of agreement or appendices | €100 |
| Fee for transfer of liabilities | 0.5% on the outstanding amount as of the request date, min. €150 |
| In case of covering part of the property value | Under the agreement |
| Issuing of documents (proxies, certificates) at the moment of signing the lease agreements | Free (first time) |
| Preparation of annual customer's payments-invoices report under concluded agreements | €15 + VAT per unit |
| Issuing of additional documents (proxies, certificates, duplicates, copies of contract documentation, additional sending of invoices) | €15 + VAT per unit |
| Urgent issuing (in 4 hours) of additional documents (proxies, certificates, duplicates, copies of contract documentation) | €30 + VAT per unit |
| Issuing of sublease documents | €30 + VAT for document package for 1 sublease |
| Resending of administrative penalties, other documents received in the name of the customer | €3 + VAT per unit |
| Submitting VAT invoices | €3 + VAT per unit by post, free by e-pay |
| Courier costs | Client compensates charges, set by service provider |
| Fee for early repurchase of the property | Under the agreement |

| | |
|--|---------------------|
| Default interest for failure to pay lease instalments, interest, penalties | Under the agreement |
|--|---------------------|

More information about Leasing can be found [here](#)

Digital channels

Digital channels

| | |
|--|-----|
| Code calculator (except Digipass 300C) issuance or replacement (1) | €15 |
|--|-----|

| | |
|---|-----|
| Code calculator Digipass 300C issuance or replacement (2) | €25 |
|---|-----|

| | |
|--|----|
| Unblocking of Code calculator in a Customer Service Center | €5 |
|--|----|

| | |
|---|-------|
| SMS message about change in account balance | €0.12 |
|---|-------|

(1) A code calculator can be unlocked three times. If the calculator is blocked for the fourth time, it can no longer be unlocked. To use the calculator again, you will need to purchase a new one for the price shown in the price list.

(2) Limited quantity available, therefore standart code calculator could be issued in case of replacement.

More information about Digital channels can be found [here](#).

Payment Cards

Ordering and delivering

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|--|------------|---------------|-----------------------|
| Card opening (1), renewing, closing | Free | Free | Free |
| Monthly fee | €1 | €3.50 | €20 |
| Delivering the card | | | |
| - by post to address in Lithuania | Free | Free | Free |
| - by post to address abroad | €10 | €10 | €10 |
| - to the Customer Service Center (2) | €10 | €10 | €10 |
| Replacing the card | | | |
| - when card is replaced before the expiry date | €5 | €5 | €5 |
| - additional fee for express issuing (3) | €25 | €25 | €25 |

(1) Luminor Black card is available only with Black package.
(2) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
(3) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

More information about Payment cards can be found [here](#).

Payments and cash

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|---|---|---|
| Conversion fee for paying in different currency than Euro (4) | 2.45% | 3% | 3% |
| Cash withdrawal | | | |
| - Luminor ATMs in Baltics countries and Medus ATMs in Lithuania (5) | Free up to €600 per calendar month, 0.2% of the sum exceeding €600 (min. €0.40) | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50) |
| - Other ATMs | 2% of the sum (min. €3) | Free up to €400 per calendar month, 2% of the sum exceeding €400 (min. €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50) |
| - Perlas POS terminals (6) | 0.4% of the sum (min. €0.80) | 2% of the amount, (min. €1) | 0.4% of the amount (min. €0.80) |
| Cash deposit | | | |
| - Luminor and Medus ATMs in Lithuania (5) | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50) |
| - Perlas POS terminals (6) | €0.30 | €0.30 | €0.30 |
| Balance enquiry | | | |
| - from Luminor ATMs | Free | Free | Free |
| - from other ATMs | Free | Free | Free |

(4) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.

(5) The calculation is made on the basis of confirmed transactions within a month.

(6) In PERLAS terminals based on the list provided [here](#) the service is provided by UAB "Perlas Finance".

More information about Payment cards can be found [here](#).

Credit

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|----------------|--|--|
| Credit limit annual interest | Not applicable | 18% | 13% |
| Changing the credit limit | Not applicable | Free | Free |
| Interest free period | Not applicable | Up to 45 Days (until next month`s 15th date) | Up to 50 Days (until next month`s 20th date) |
| The fee for the use of the credit limit (6) | Not applicable | Not applicable | 1% on the credit limit used during the payment transaction |

(6) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

More information about Payment cards can be found [here](#).

Other services

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|---------------|---------------|-----------------------|
| Annual interest on unauthorized debit balance | 18% | 18% | 18% |
| Priority Pass lounge visits (7) | | | |
| - three single visits per year | Not available | Not available | Free |
| - starting from fourth visit | Not available | Not available | €28 |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 | €25 |

(7) Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

More information about Payment cards can be found [here](#).

No longer issued cards

Ordering and delivering

| | Visa Classic | Visa Gold |
|--|--------------|-----------|
| Monthly fee | €1.50 | €3.70 |
| Delivering the card | | |
| - by post to address in Lithuania | Free | Free |
| - by post to address abroad | €10 | €10 |
| - to the Customer Service Center (1) | €10 | €10 |
| Replacing the card | | |
| - when card is replaced before the expiry date | €5 | €5 |
| - additional fee for express issuing (2) | €25 | €25 |

New Visa Classic and Visa Gold cards are not issued from 28 04 2020.

(1) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.

(2) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

Payments and cash

| | Visa Classic | Visa Gold |
|---|--|--|
| Conversion fee for paying in different currency than Euro (3) | 1.95% | 1.95% |
| Cash withdrawal | | |
| - Luminor ATMs in Baltics countries and Medus ATMs in Lithuania (4) | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| - Other ATMs | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Perlas POS terminals (5) | 2% of the sum (min. €1) | 2% of the sum (min. €1) |
| Cash deposit | | |
| - Luminor and Medus ATMs in Lithuania (4) | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| - Perlas POS terminals (5) | €0.30 | €0.30 |
| Balance enquiry | | |
| - from Luminor ATMs | Free | Free |
| - from other ATMs | Free | Free |

(3) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.

(4) The calculation is made on the basis of confirmed transactions within a month.

(5) In PERLAS terminals based on the list provided [here](#) the service is provided by UAB "Perlas Finance".

Credit

| | Visa Classic | Visa Gold |
|---|--|--|
| Changing the credit limit | Free | Free |
| The fee for the use of the credit limit (5) | 1% on the credit limit used during the payment transaction | 1% on the credit limit used during the payment transaction |

(5) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

| | Visa Classic | Visa Gold |
|---|--------------|-----------|
| Annual interest on unauthorized debit balance | 18% | 18% |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 |

Priority Pass

Priority Pass for Visa Gold and Luminor Black cards (1)

| | |
|--|------|
| | |
| Card issuance fee | €15 |
| Priority Pass card annual administration fee (no fee is charged for the first year and the first year of the card validity or renewal) | €15 |
| Card renewal fee | €15 |
| Card replacement | €10 |
| Delivering the card | |
| - by post to address in Lithuania | Free |
| - by post to address abroad | €10 |
| - to the Customer Service Center | €10 |
| Airport VIP lounge entry fee per person | €28 |

Other cards' related services

Other cards' related services

| | |
|--|--|
| | |
|--|--|

| | |
|---|-------|
| Safe card monthly fee per payment card | €0.55 |
| SMS message about change in account balance | €0.12 |

Deposits

Deposits

| | |
|--|--|
| | |
|--|--|

| | |
|---|--------------------------------|
| First payment from Savings Account to own current account within a calendar month (1) | Free |
| Second and following payment from any Savings Account to own current account | 0.2% of the amount, min. €0.29 |

(1) If a depositor has more than one Savings Account, only one payment per month for all the Savings Account is free.
Annual Interest Rates on Deposits can be found [here](#).
More information about Savings Account can be found [here](#).

Pension Funds

2nd Pillar Pensions

Fees related to management of pension funds are shown [here](#).

More information about II Pillar Pension Funds can be found [here](#).

3rd Pillar Pensions

Fees related to management of pension funds are shown [here](#).

More information about III Pillar Pension Funds can be found [here](#).

Investment services

Investing in securities

Share and ETF trading commissions:

| | |
|--|-------------------------------------|
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD | 0.015 USD per share (min. 14 USD) |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD | 0.018 USD per share (min. 14 USD) |
| Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange | 0.1% of Trade amount (min. €10) |
| NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North) | 0.1% of Trade amount (min. 29 DKK) |
| London Stock Exchange (IOB) | 0.1% of Trade amount (min. 14 USD) |
| London Stock Exchange | 0.1% of Trade amount (min. 7 GBP) |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD | 25 USD |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD | 0.15% of Trade amount (min. 25 USD) |
| Oslo Stock Exchange | 0.1% of Trade amount (min. 62 NOK) |
| NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North) | 0.1% of Trade amount (min. 62 SEK) |

| | |
|--|--|
| SIX Swiss Exchange, SIX Swiss Exchange (Bluechip) | 0.1% of Trade amount (min. 15 CHF) |
| Warsaw Stock Exchange | 0.3% of Trade amount (min. 72 PLN) |
| Hong Kong Exchange | 0.15% of Trade amount (min. 140 HKD) |
| Purchasing and selling stocks/ETF in Internet bank | 0.5% of Trade amount (min. €50 / min. 65 USD) |
| Purchasing and selling equities at stock exchanges of the Baltic states | 0.19% of Trade amount (min. €1.50) |
| Mutual funds trading commissions: (1) | |
| Investing in mutual funds in Luminor Investor | 1% of Trade amount |
| Investing in mutual funds in Luminor Internet bank | 1% of Trade amount (min. €15 / USD 20) |
| Investing in Nordea Asset Management mutual funds in Luminor Internet bank | 1% of Trade amount (min. €1 / 1.30 USD) |
| Debt securities trading commissions: | |
| Investing in debt securities in Luminor Investor | 0.2% of Trade amount, min. €15 |
| Investing in debt securities in Internet bank | Up to 2% of Sale price, min. €50 |
| Sale of index linked bond in secondary market (fee is included into bond price) | 0.2% from Sale price |
| Other fees: | |
| Interest for negative cash balance in Luminor Investor and Luminor Trade platforms | Fee is applied according to the service provider pricelist |
| Subscription for real time data | Fee is applied according to the service provider pricelist |
| Fee for U.S. source income reporting to IRS (2) | 90 USD |

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document „General

Information on Inducements“ available on the [website](#) of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found [here](#).

[Ex-ante information on costs and charges.](#)

More information about Investment services can be found [here](#).

Securities account quarterly maintenance fee

| | |
|--|--|
| Securities with ISIN code starting with EE, LV, LT: | 0.02% of the value of securities (min. €1) |
| Securities with ISIN codes starting with US, GB, IE, DE, AT, FR, ES, BE, NL, LU, FI, NO, SE, DK, EU: | 0.04% of the value of securities (min. €1.50) |
| Securities with ISIN code starting with XS: | 0.03% of of the value of securities (min. €1.50) |
| Other securities | 0.1% of of the value of securities (min. €1.50) |
| Index linked bonds | Free |
| Nordea investment funds | 0.04% of of the value of securities (min. €1.50) |
| Monthly custody fee for securities in Luminor Investor and Luminor Trade (1) | 0.01% of the total account value |

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for mutual funds asset class. No minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available [here](#).

More information about Investment services can be found [here](#).

Securities transfers

Delivery-versus-payment transfer:

| | |
|---|-----|
| When transaction is made with Luminor Bank AS Lithuanian Branch | €15 |
|---|-----|

| | |
|---|-----|
| When transaction is made with other persons on securities registered in the Baltic states | €15 |
|---|-----|

| | |
|---|-----|
| When transaction is made with other persons on securities registered in other countries | €30 |
|---|-----|

Free-of-payment transfer (outgoing): (1)

| | |
|--|-----|
| Securities registered in the Baltic states | €15 |
|--|-----|

| | |
|--|-----|
| Securities registered in other countries | €30 |
|--|-----|

Free-of-payment transfer (incoming):

| | |
|--|------|
| Securities registered in the Baltic states | Free |
|--|------|

| | |
|--|-----|
| Securities registered in other countries | €20 |
|--|-----|

Securities transfers to / from Luminor Investor platform:

| | |
|---|------|
| Security transfer from other bank/ broker to Luminor Investor | Free |
|---|------|

| | |
|---|--------------|
| Security transfer from Luminor Investor to other bank/ broker | €30 per ISIN |
|---|--------------|

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

More information about Investment services can be found [here](#).

Other securities related services

| | |
|--|------------------------|
| | |
| Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance | €5 |
| Pledge, substitution and release of collateral securities | €15 |
| Delivery of statement (notice) by mail | €10 |
| Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE | €100 per month |
| Issuing documents which allow customer to participate in AGM/EGM | €20 + external costs |
| Instructing custodian banks about voluntary corporate actions based on customer instruction | €20 + external costs |
| Other services related to corporate actions | As individually agreed |

More information about Investment services can be found [here](#).

Investment services for private banking customers

Investing in securities

Share and ETF trading commissions:

| | |
|--|-------------------------------------|
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD | 0.015 USD per share (min. 14 USD) |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD | 0.018 USD per share (min. 14 USD) |
| Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange | 0.1% of Trade amount (min. €10) |
| NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North) | 0.1% of Trade amount (min. 29 DKK) |
| London Stock Exchange (IOB) | 0.1% of Trade amount (min. 14 USD) |
| London Stock Exchange | 0.1% of Trade amount (min. 7 GBP) |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD | 25 USD |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD | 0.15% of Trade amount (min. 25 USD) |
| Oslo Stock Exchange | 0.1% of Trade amount (min. 62 NOK) |
| NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North) | 0.1% of Trade amount (min. 62 SEK) |

| | |
|--|--|
| SIX Swiss Exchange, SIX Swiss Exchange (Bluechip) | 0.1% of Trade amount (min. 15 CHF) |
| Warsaw Stock Exchange | 0.3% of Trade amount (min. 72 PLN) |
| Hong Kong Exchange | 0.15% of Trade amount (min. 140 HKD) |
| Purchasing and selling stocks/ETF in internet bank | 0.5% of Trade amount (min. €50 / min. 65 USD) |
| Purchasing and selling equities at stock exchanges of the Baltic states | 0.19% of Trade amount (min. €1.50) |
| Mutual funds trading commissions: (1) | |
| Investing in mutual funds in Luminor Investor | 1% of Trade amount |
| Investing in mutual funds in Luminor internet bank | 1% of Trade amount (min. €15 / USD 20) |
| Investing in Nordea Asset Management mutual funds in Luminor Internet bank | 1% of Trade amount (min. €1 / 1.30 USD) |
| Debt securities trading commissions: | |
| Investing in debt securities in Luminor Investor | 0.2% of Trade amount, min. €15 |
| Investing in debt securities in internet bank | Up to 2% of Sale price, min. €50 |
| Sale of index linked bond in secondary market (fee is included into bond price) | 0.2% from Sale price |
| Other fees: | |
| Interest for negative cash balance in Luminor Investor and Luminor Trade platforms | Fee is applied according to the service provider pricelist |
| Subscription for real time data | Fee is applied according to the service provider pricelist |
| Fee for U.S. source income reporting to IRS (2) | 90 USD |

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document „General

Information on Inducements“ available on the [website](#) of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found [here](#).

[Ex-ante information on costs and charges.](#)

More information about Investment services can be found [here](#).

Securities account quarterly maintenance fee

| | |
|--|---|
| Securities with ISIN code starting with EE, LV, LT: | 0.02% of the value of securities (min. €1) |
| Securities with ISIN codes starting with US, GB, IE, DE, AT, FR, ES, BE, NL, LU, FI, NO, SE, DK, EU: | 0.04% of the value of securities (min. €1.50) |
| Securities with ISIN code starting with XS: | 0.03% of the value of securities (min. €1.50) |
| Other securities | 0.1% of the value of securities (min. €1.50) |
| Index linked bonds | Free |
| Nordea investment funds | 0.04% of the value of securities (min. €1.50) |
| Monthly custody fee for securities in Luminor Investor and Luminor Trade (1) | 0.01% of the total account value |

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for mutual funds asset class. No minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available [here](#).

More information about Investment services can be found [here](#).

Securities transfers

Delivery-versus-payment transfer:

| | |
|---|-----|
| When transaction is made with Luminor Bank AS Lithuanian Branch | €15 |
|---|-----|

| | |
|---|-----|
| When transaction is made with other persons on securities registered in the Baltic states | €15 |
|---|-----|

| | |
|---|-----|
| When transaction is made with other persons on securities registered in other countries | €30 |
|---|-----|

Free-of-payment transfer (outgoing): (1)

| | |
|--|-----|
| Securities registered in the Baltic states | €15 |
|--|-----|

| | |
|--|-----|
| Securities registered in other countries | €30 |
|--|-----|

Free-of-payment transfer (incoming):

| | |
|--|------|
| Securities registered in the Baltic states | Free |
|--|------|

| | |
|--|-----|
| Securities registered in other countries | €20 |
|--|-----|

Securities transfers to / from Luminor Investor platform:

| | |
|---|------|
| Security transfer from other bank/ broker to Luminor Investor | Free |
|---|------|

| | |
|---|--------------|
| Security transfer from Luminor Investor to other bank/ broker | €30 per ISIN |
|---|--------------|

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

More information about Investment services can be found [here](#).

Other securities related services

| | |
|--|------------------------|
| | |
| Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance | €5 |
| Pledge, substitution and release of collateral securities | €15 |
| Delivery of statement (notice) by mail | €10 |
| Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE | €100 per month |
| Issuing documents which allow customer to participate in AGM/EGM | €20 + external costs |
| Instructing custodian banks about voluntary corporate actions based on customer instruction | €20 + external costs |
| Other services related to corporate actions | As individually agreed |

More information about Investment services can be found [here](#).

Discretionary portfolio management

Discretionary portfolio management

| | |
|--|--|
| Management fee | As agreed with the client (plus Value Added Tax (VAT)) |
| Performance fee | As agreed with the client (plus Value Added Tax (VAT)) |
| Trading commissions: | |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD | 0.015 USD per share (min. 14 USD) |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD | 0.018 USD per share (min. 14 USD) |
| Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange | 0.1% of Trade amount (min. €10) |
| NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North) | 0.1% of Trade amount (min. 29 DKK) |
| London Stock Exchange (IOB) | 0.1% of Trade amount (min. 14 USD) |
| London Stock Exchange | 0.1% of Trade amount (min. 7 GBP) |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD | 25 USD |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD | 0.15% of Trade amount (min. 25 USD) |

| | |
|--|--|
| Oslo Stock Exchange | 0.1% of Trade amount (min. 62 NOK) |
| NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North) | 0.1% of Trade amount (min. 62 SEK) |
| SIX Swiss Exchange, SIX Swiss Exchange (Bluechip) | 0.1% of Trade amount (min. 15 CHF) |
| Warsaw Stock Exchange | 0.3% of Trade amount (min. 72 PLN) |
| Hong Kong Exchange | 0.15% of Trade amount (min. 140 HKD) |
| Commission fee for investing in mutual funds | 0.25% of the Trade amount |
| Investing in debt securities | 0.2% of the transaction value, min. €15 |
| Custody fee (1) | 0.01% of the amount, min. €0.50 per month |
| Other services: | |
| Cash transfer from Luminor Investor account | Free |
| Subscription for real time data | Fee is applied according to the service provider pricelist |
| Fee for U.S. source income reporting to IRS (2) | 90 USD |

(1) The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found [here](#).

Other services

Bank statements

| | at the Customer Service Center | via Internet bank |
|---|--------------------------------|-------------------|
| Standard references: opened/closed accounts and their balances (1) | €10 | €10 |
| For income and property returns (1) | Free | Free |
| For customer's auditors, reference letter (1) | €30 | €30 |
| Non-standard references (1) | €15 | €15 |
| Additional fee for issuing a Bank statement at the customer's request within a period not longer than 3 business days | €15 | €15 |

(1) Bank statements issued within 10 business days.

Private banking service charge

| | |
|-----------------------------|---------------|
| Service offering charge (1) | €50 per month |
|-----------------------------|---------------|

(1) Only applicable to customers who have signed a private banking cooperation agreement and the market value of their assets held with the Bank amounts to minimum EUR 100 thousand for 3 consecutive months.

Copies of documents/ mailing

Copies of documents:

| | |
|--------------------------------|----------------------|
| Agreements and other documents | €6 for one agreement |
| Payment documents | €2 for each document |

Mailing of other documents:

| | |
|---------------------------------|-------------------------------------|
| By post in Lithuania regular | €0.80 per one page + post costs €5 |
| By post in Lithuania registered | €0.80 per one page + post costs €5 |
| By post to foreign countries | €0.80 per one page + post costs €10 |